

Quality Policy

The Management of Engineering Horizons are committed to providing products and services that consistently exceed our customer's needs for Quality and Value and also to meeting the expectations of interested parties.

Such products will be based around our pillars of competence, namely Customer Management, Revenue Management, and a commitment to comply with all applicable Regulation & Conformity.

Accordingly, the following policies have been established in order to ensure profitable business development, for the benefit of all stakeholders including interested parties:

To implement and maintain a formal QMS, based upon the requirements of ISO 9001:2015.

To ensure that measurable objectives are defined, focused upon business needs, Customer satisfaction and continuous improvement, for all levels and functions.

To seek continual improvement in the products that we offer to Customers and the QMS employed, in order to ensure that our customer's perceptions of Engineering Horizons are further enhanced.

To develop and maintain mutually beneficial relationships with our suppliers, customers, neighbors and other interested parties.

To foster a spirit of Teamwork, recognizing the part all employees have to play in the continuing success of Engineering Horizons.

To ensure the maximum utilization of our most important resource, our people, through ongoing training and career development.

To continually understand and respond to the needs and expectations of our interested parties.

As the Managing Director, I accept ultimate responsibility for Quality. The Operational Management will, through example, and direction, ensure that this policy is understood, implemented, and maintained throughout Engineering Horizons.